



**INNOVATION
SUPPORT
UNIT**

The evaluation aims to understand the impacts of transitioning to team-based primary care in British Columbia, with a focus on mature primary care teams, assessing changes across the dimensions of patient and provider experience, team capacity, attachment, access, and team function.

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British Columbia Team-based Primary Care Evaluation

Do you want to learn about how your team is working together and contribute to team-based primary care policy in BC?

Who can participate?

Primary care teams (clinics/health centres) in BC that:

- Are composed of least one Family Physician or Nurse Practitioner, one additional profession, and administrative support
- Have been working together for at least one full year with minimal staffing changes in recent months

What's involved?

The clinic/health centre will be asked to complete a clinic report (15-20 mins) to gather information around team capacity, access and attachment. All team members at the clinic will be asked to complete a team experience survey (15-20 mins), and patients at the clinic will be asked to complete a patient experience survey (about 10 mins). Each clinic/health centre will be invited to a workshop (2-hours) with the evaluation team to discuss the findings.

What are the benefits of participating?

Clinics/health centres will gain valuable information to inform their own quality improvement efforts. Learnings from each clinic/health centre will be summarized and reported to provincial leadership to inform team-based primary care policy and decision making. Team members and patients will be appropriately remunerated for their time and knowledge. Clinics/health centres will receive funds to support the workshop.

If your team would like to participate in the evaluation, please contact:

Angela Randall, Evaluation Project Lead, at angela.randall@ubc.ca