Team Mapping

What is Team Mapping?
The ISU’s Team Mapping method is a facilitated workshop that helps groups explore how they can work together to support patient primary care needs as a team. Team Mapping uses local evidence to ensure relevance and co-creation techniques to engage providers and other stakeholders in exploring how a team can be structured and how teams can work together to support patient needs. This is done by mapping out care team roles and tasks for simulated patients on large paper circles of care.

Why do Team Mapping?
The Team Mapping method helps teams at all stages of development to better understand how they could meet their populations’ needs with a healthcare team. It is also a way to get team members and stakeholders together on the same page. Team-based care is complex and creating an appropriate and effective team is a continuous process. The benefits of Team Mapping vary depending on the stage the team is at (conceptual, forming, established). Participating in Team Mapping helps build relationships as well as core interprofessional competencies among team members. Team Mapping provides a venue that encourages providers and stakeholders to consider the scope of a new team and how that team could work together to support patients.

What does Team Mapping Involve?
Team Mapping sessions are led by trained facilitators and engage teams in a facilitated workshop. In preparation for a session, the facilitator will work with key stakeholders from the clinic team to adapt or develop patient personas that are representative of the patients seen in the clinic and designed to prompt discussion in key areas that are aligned with clinic needs. Team mapping workshops are interactive and work best when a diversity of roles within a team are represented (e.g. MOA’s, Primary Care providers, RNs, Allied Health etc.) Sessions are flexible and can be delivered as a series of short 1-hour mapping sessions or in a longer 2.5 hour format. Team Mapping can build a sense of cohesion and consensus across your group, as participants come together to explore and discuss options in the context of team-based care.

For more information, please reach out to your PSP Coach or contact isu@familymed.ubc.ca. More information can be found on our website.